



ROBOTIC PROCESS AUTOMATION (RPA)

A complex technology simplified
Prepared by M. Allen LLC & Speridian Technologies

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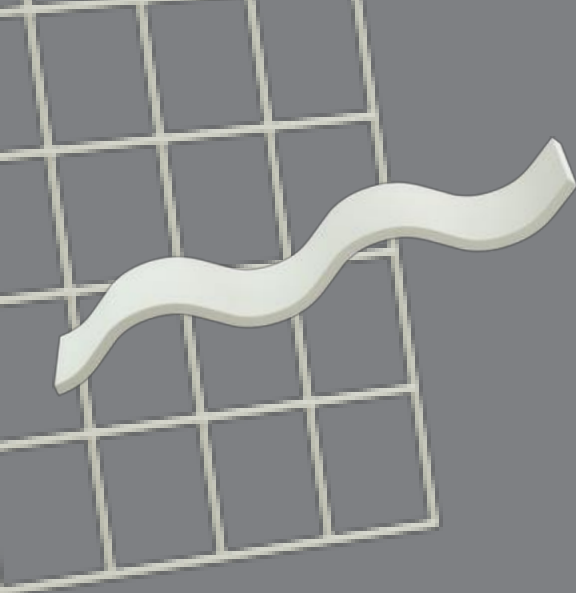
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What is RPA?

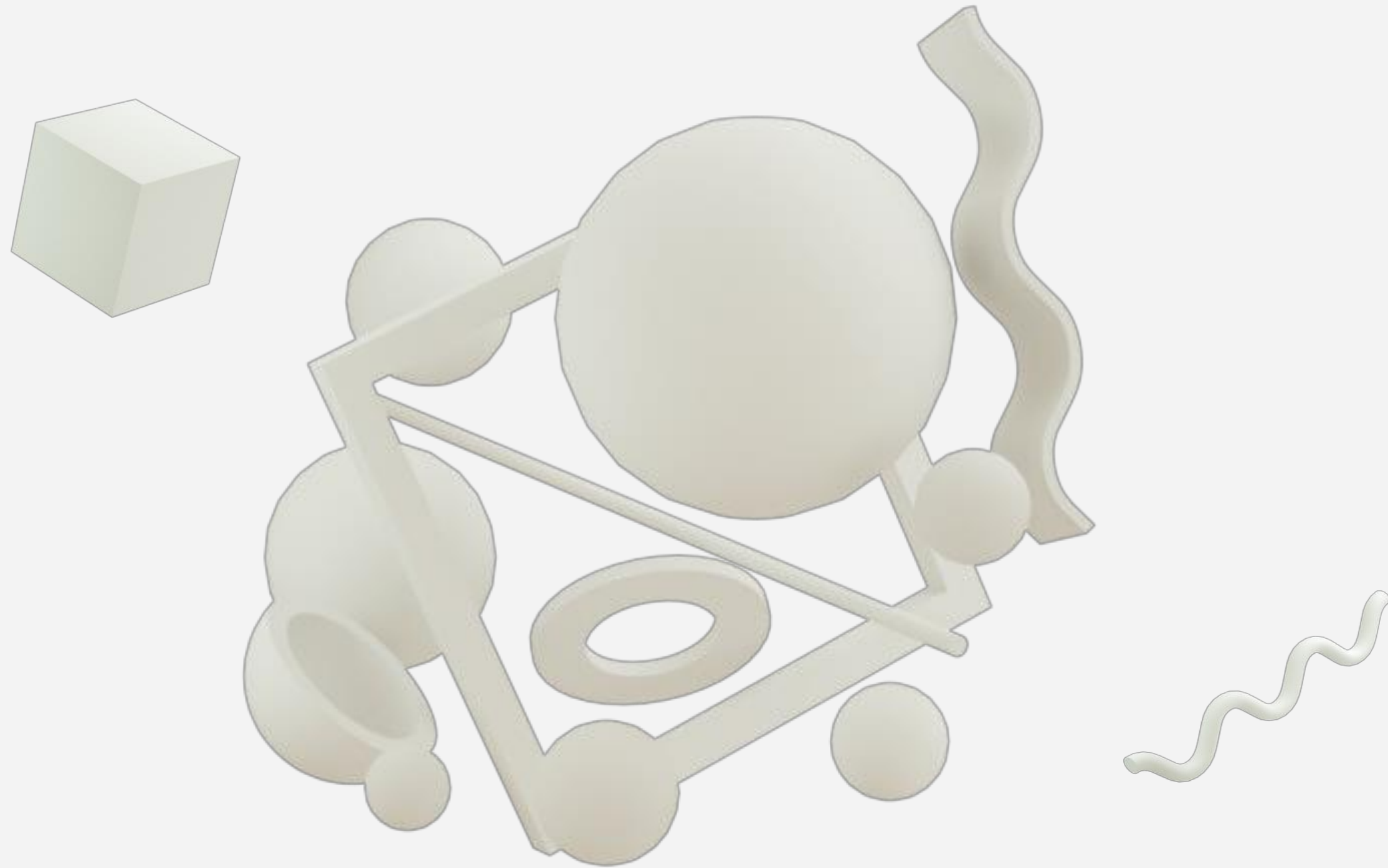
Robotic process automation (RPA) is the application of technology that allows a company to configure software or a “robot” to capture and interpret existing applications for processing a transaction, manipulating data, triggering responses and communicating with other digital systems. It is the next wave or big tech frontier in Business Process Automation.





**Gartner Predicts: By 2022, 65% of companies that
deployed RPA will introduce artificial intelligence,
including machine learning and natural language
processing algorithms**





Who Can Adopt RPA Into Their Business Automation Roadmap?

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Adoption of RPA

Boost Your Savings & Differentiation

Adopting RPA to improve the operational efficiency of your business unit is straight forward. Any company that uses labor on a large scale for general knowledge process work, like a call center, where people are performing high-volume, highly transactional process functions, will boost their capabilities and cost savings with RPA.

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Plan Your Journey

A roadmap is a very important first step. It is important to lay out the desired business outcome and the processes that need to be optimized, before automating and assembling tools from the DigitalOps toolbox. Three key steps are involved in building your automation roadmap.

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Roadmap for Automation

Define the Desired Business

Outcome:

- Revenue
- Costs
- Risks

Optimize the Process:

- Assess/Right size
- Industrialize and Scale
- Enhance

Assemble DigitalOps Tools with Others


- DigiOps Toolbox
- iPaaS
- AI



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EXAMPLES OF QUICK WINS

Data Management

Onboarding/Offboarding

Loan Applicant Sourcing and
Approving

Collection of payments

Audit Handling of Exceptions

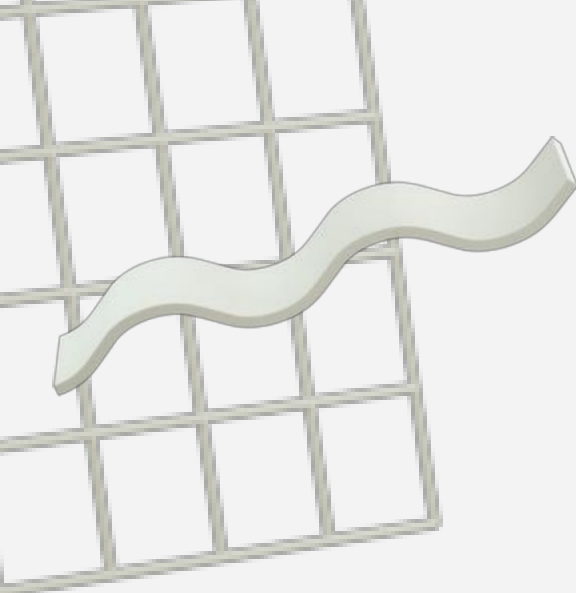
Handling of Customer FAQs

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Driving ROI

How?

RPA “software robots” are revolutionizing the way we think about and administer business processes, IT support processes, workflow processes, remote infrastructure, and back-office or loan fulfillment work.

It’s straight forward, RPA provides dramatic improvements in accuracy and cycle time with increased productivity in transaction processing while it elevates the nature of work by removing people from non-core, repetitive tasks.



**The ROI from replacing manual work with RPA is
huge: 200% in Year 1 & 800% over a 3-year period
are typical**

Let the numbers from leading industry research do the talking:

- 30% reduction in end-to-end cycle time
 - 99% first-time accuracy achieved
 - 96% regulatory compliance attained
- 92% turn around time compliance reached
- 50% to 70% or more reduction in manual labor



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Action Steps & Recommendations



First, We suggest you review additional insight on Speridian's RPA Practice including videos, white papers and case studies via: <https://speridian.com/next-gen/robotic-process-automation/>

Second, schedule an initial executive brief and discovery call with M. Allen & Speridian. These typically will take between a half hour to hour.

Then during the initial briefing time, we will talk about key areas of your roadmap and how we could do a kick-start engagement that fits your budget and more importantly the ROI you are seeking

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