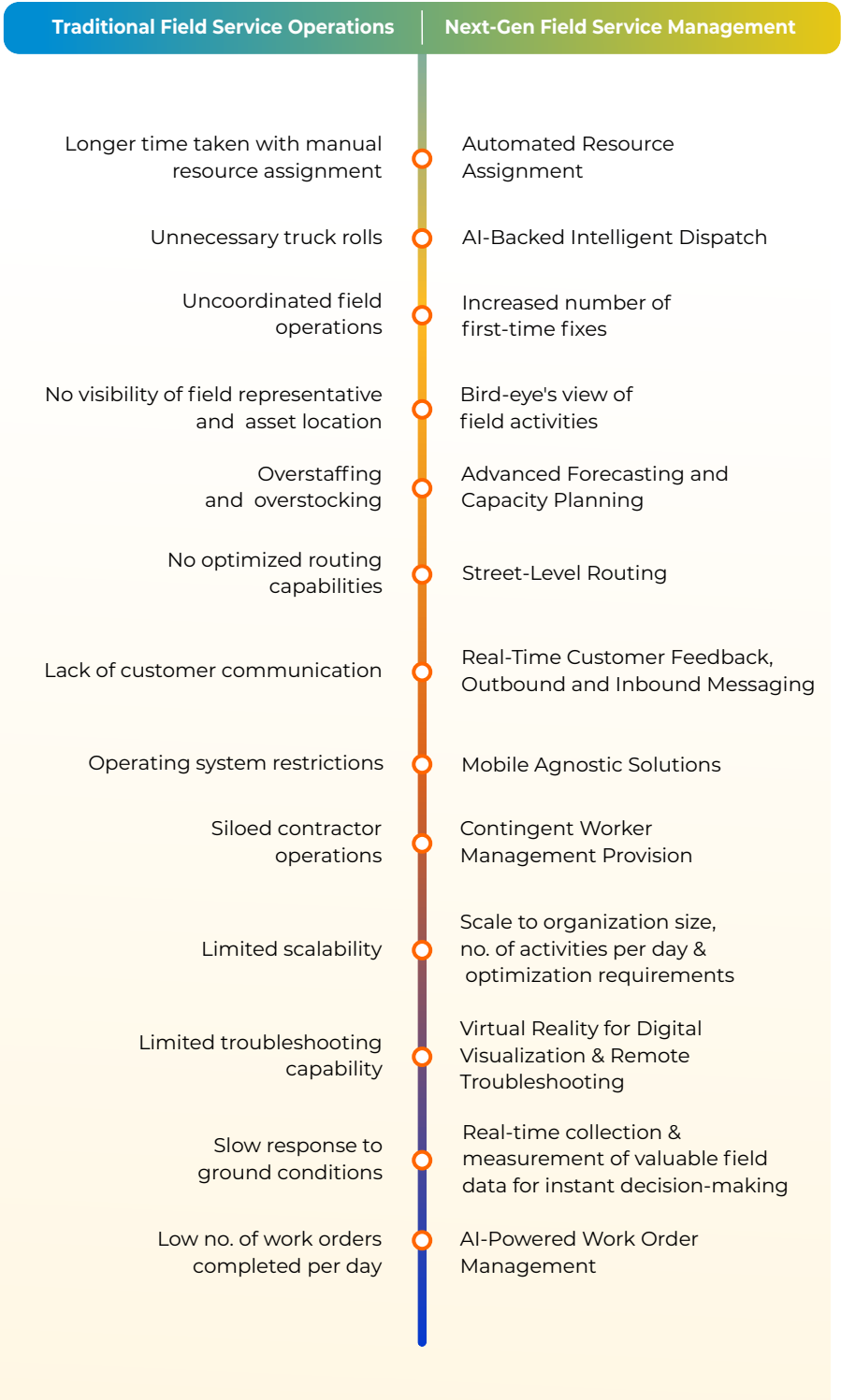


Revolutionizing Field Service For Medical Devices



Redefine what it means to provide excellent customer service & make Field Service a competitive differentiator for service-providing companies



How Field Service Automation Makes A Difference

The Medical Devices sector operates a highly specialized mobile workforce, in a highly regulated environment. Connect everyone in the Healthcare service cycle to optimize your internal processes.

Planning & Scheduling Automation

Smart automation for complex scheduling and appointment management

Mobile Workforce Management

Improved emergency response.

Real-time inventory consumption & tracking, for increased responsiveness to site needs.

Align and integrate labour utilization, overtime calculation and expenses incurred from parts consumed to HR Systems.

Asset Management with IoT

Connect device to assets for real-time data monitoring, analytics and Predictive Maintenance of sophisticated medical equipment.

Seamless Virtual Reality integration for remote issue detection.

Field Service Empowerment

Reduced admin. work and paper trails with mobility tools, enabling real-time job status updates and critical record storage. Virtual helpdesk & chatbot support for field agents

Compliance & Accountability

Customize mobile apps with medical device regulatory compliance, agreements & security procedures

Knowledge Management

On-demand knowledge repository of medical equipment installation guides & troubleshooting instructions, even from the field

Peer-To-Peer Collaboration

Collaborate with medical experts in the field for faster issue resolution, using context-driven chats & secure video communication.

