



CMMI DEV/5SM
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DELINQUENCY SOLUTIONS

Over
250+
Clients

25+
Years
Experience

**WORLD
CLASS**
Customer
Service

40k
Concurrent users

Handles 10 Mn+
Transaction per day

10k+
No. of branches

BEACON FOLLOW-UP & COLLECTION SOLUTION



The problem of delays and subsequently defaulted loans turning into NPA is one that has plagued the industry for a long time. Introducing the Beacon Follow-up & Collection module for delays management. Our module provides you with the most rigorous & comprehensive client Follow-up & Collection system, which can help stop defaulted loans from becoming NPAs.

Beacon Follow-Up & Collection Key Features

Auto assignment of loans to end users, call centres, and third party agencies for follow up & Collection



Auto follow up on customers via Email, SMS, IVR, WhatsApp Broadcast



Client Response Recorder



Automate your Bulk Notice Generation through pre-defined template



Multilingual notice generation



Mobile application for field visit officers for scheduling regular visits & Collection



Geo tagging



Collection through Cash, Cheque, Digital payment



Dashboard & MIS report.



Integration with call centre-diallers.



Future NPA Predication and NPA provision



Alerts & Reminders along with escalation matrix

Beacon Follow-Up & Collection Benefits

NPA statement for submitting to regulatory compliance

1

User based configuration for performing task

2

System driven follow up actionable based on Dynamic Risk Grading of the Customer

3

Dashboard & MIS report

4

Future NPA Predication and NPA provision

Alerts & Reminders along with escalation matrix

Back ward & Forward Movement of Loan Portfolio

5

6

7

BEACON RECOVERY MANAGEMENT SOLUTION (RMS)

Recovery Management System (RMS) is an adaptive Case Management Framework designed to streamline Banking legal workflow by automating the Recovery and Litigation Process Life-Cycle.



- SARFAESI
- DRT
- Civil Suit
- Arbitration
- Revenue recovery
- Lok Adalat
- IBC & NCLT
- Valuation
- Insurance
- Auto Loan NPA
- Staff Accountability
- Engagement with Recovery Agent/ other agencies

- Classification and Reporting of Non-Cooperative Borrowers
- Write off
- Case file against the Financial Institution
- Insolvency Professionals
- Look for Circular
- Section 138
- One Time settlement
- Wilful defaulter
- Advocate performance
- Mobile Application for Advocate
- ARC
- E court Updates

Beacon RMS Key Features

Case Management Store & Track

Centralized repository to have unified visibility on all Recovery resources & performance.

Assign & Tracking

Assign the Loans to Internal & External Team for follow-up and Collections and Performance Monitoring

Customer Management

Time Line for Observation of Willful defaulters, No. Cooperative Customers & Dynamic Risk Profiling of Customer

Alerts & Notifications

Get instant notification for any update and be alerted on-time to achieve your legal tasks & proper Alerts → Reminders → Escalations



Reporting & MIS

Generate various KPI reports with a click and access your dashboard to efficiently monitor the performances & Activities



Data Repository

Keep Legal documents, Agreements, Notes, and correspondences organized by matter, indexed, and searchable.



Task Management

Organize, manage, and collaborate on (Legal tasks). Track your tasks with intuitive interface/mobility app.



Mobility Solutions

Fully integrated & Mobile optimized interface designed for Advocates, Field/Law Officers & Filed Officers and Agents

Beacon RMS Benefits



Seamless Integration with any Core Banking Solution (CBS) and Loan Management Solution



Provides Dashboard and MIS reports for real time review



TAT alarm: alerts Reminders and Escalations



Real time access to case documents



Monitoring at every stage of legal process



E-Court (by NIC) details



Customized Templates for intimation letters and Newspaper Advertisements



Advocate's billing and performance Management



Virtual File (E-File) concept



Generates auto-reminders for all important dates and deadlines



Repository: capture the compliances and pending issues against any customer with proper alerts and reminders



One Time Settlements with multi-level approval. Virtual file with attached photos, documents, Court and Legal Expense Management, and Real Time Tracking updates (STP) with CBS

BEACON EARLY WARNING SIGNAL

EWS is a comprehensive analytical solution offering Default Prediction Models that use Machine Learning (ML) to support Early Resolution and Loss Mitigation. EWS helps lenders, servicers and investors identify EWS loans early in the process, and assists in recovery and management of Non-Performing Assets

To minimize loss accrued from loan default, periodically reviewing and assessing Loan portfolios is crucial. Typically, loans deemed risky are eligible for terms renegotiation or other Early Resolution measures. We help leading banks, non-bank lenders and servicers to manage their EWS accounts with cost-effective, intelligent solutions.

EWS Offers Two Key Modules

Default Prediction



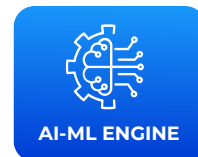
Early Resolution



Internal Data



External Data



AI-ML ENGINE

LOAN DEFAULT PROBABILITY



RISK CATEGORY

HIGH

MEDIUM

LOW

NO



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